

A Cashless School: Payments & Catering

To ensure the safety of our students and the efficiency of our operations, Wallington County Grammar School operates as a cashless environment. This eliminates the social risks associated with students carrying cash, ensures money reaches the school safely, and provides parents with a convenient way to pay for lunches, trips, and learning resources.

Getting Started: On the second Induction Day, you will be provided with a unique User ID and Password to create your secure account. From here, you can top up your child's account, view a full electronic record of your payments and your child's spending history.

Biometric 'Cashless' Catering Our canteen uses a biometric system (Cunninghams) to recognize students. This technology allows for faster service and ensures that specific dietary requirements or allergy alerts are flagged to staff the moment a student attempts to purchase food.

- **How it works:** Students simply collect their food and/or drink and place their finger on a scanner. The system recognizes the unique pattern and deducts the cost from their prepaid account.
- **Privacy:** This is **not** a fingerprint store. The system converts the finger pattern into an alphanumeric code. No images of fingerprints are ever recorded or stored.
- **Free School Meals (FSM):** Students eligible for FSM use the exact same scanning method. The system recognizes the allowance automatically, ensuring complete anonymity at the till.

Managing Your Account

- **Spending Limits:** If you wish to set a daily spend limit for your child, please contact the Finance Officer via the online system or email accounts@wcgsschool.co.uk.
- **Account Balance:** Please ensure your child's account is in credit before they try to purchase food from the canteen.
- **Support:** If you have unreliable internet access or difficulty using the online platform, please contact the Finance Officer, who will be happy to discuss alternative arrangements.